



# LAKEHOUSE

## COVID-19 Protocol

In order to protect the health and safety of our Sales Team, building staff and residents, the following protocols have been put in place at Lakehouse:

- 1) All large events and open houses will remain cancelled until further notice.
- 2) In accordance with statewide guidelines, private in-person tours have resumed with the following procedures and precautions in place:
  - a) Tours shall be limited to <4 people total. Guests in unrelated parties will not be toured together.
  - b) Guests shall check in at the Sales Center prior to entering the building. The address is 4200 West 17<sup>th</sup> Avenue, #59. The street level rowhome is located just west of the main building entrance and is clearly marked.
  - c) Prior to touring the building, guests will fill out a COVID-19 Screening Questionnaire that requires their name, signature, email and phone number. This is for tracing purposes.
  - d) All guests will be required to use hand sanitizer and wear a mask and gloves while onsite. These items will be provided by the Sales Team or guests may bring their own.
  - e) Guests will maintain social distancing from the Sales Team, building staff and residents at all time – which includes staying 6 feet away from others and taking separate elevators.
  - f) Guests will tour the Model Residences and any other units shown by themselves. A member of the Sales Team will remain in the hallway with the door propped open and be available to answer questions.
  - g) The Sales Center/Model Residences will be professionally cleaned twice per week, as well as wiped down with disinfectant in between all showings.

**Lakehouse reserves the right to postpone a tour based on the screening questionnaire or the refusal of any guest to use hand sanitizer and/or wear a mask and gloves. Please help us protect the health and safety of our Sales Team, building staff, residents and YOU.**

